

PRODUCT UPDATE · OCT 2025 TO OCT 2026

What's new in Protel Cloud PMS

Twelve monthly releases in one read: discounts, city tax, overbooking control, early check-out, smarter routing of charges and a PMS that now works on your phone.

12

monthly releases, from version 25.44 to 26.44

6

headline features that are new to the Cloud PMS

1,000+

certified and preferred partners in the Marketplace

HEADLINE FEATURES

New this year

Each feature links to its help article.

FEB 2026

Discounts

Create, manage and apply discounts to guest reservations. Assign them to specific guest profiles and apply them during the stay or at check-out. Typical uses are staff stays and service recovery.

JUN AND JUL 2026

City Tax

Set up and process local city taxes with ease. The June release delivered the configuration, the July release added the PMS side, so the module is now fully functional.

JUN AND JUL 2026

Overbooking

Accept more reservations than physically available rooms to maximise occupancy and revenue. Overbooking limits are checked in the Reservation Enquiry, Room Plan and reservation dialogs before an action goes over availability.

JUL 2026

Early Check-Out

Let a guest leave before the scheduled departure date. It works for in-house reservations once the night audit has run on the day of arrival.

AUG 2026

Advanced Routing

Automatically direct charges to a specific invoice, guest, company or reservation, based on routing rules you define once.

FEB AND APR 2026

Daily Rates V2

A reworked daily rates view, introduced in February and fully upgraded in April. The calendar week can also be shown above Mondays in the Room Plan, Room Type Plan and Daily Rates.

RESERVATIONS AND GROUPS

Flexible bookings for every guest

Better tools for shared rooms, large groups and busy arrival days.

Sharer reservation

Several guests, one room

One room

Guest A

Own confirmation

Guest B

Own confirmation

Component room

Two or more rooms, one reservation

One reservation

Room 1

Occupancy tracked

Room 2

Occupancy tracked

Component rooms

Dec 2025

Combine two or more physical rooms into one room under a single reservation, which suits families and groups.

Sharer reservations

Oct 2025 to Sep 2026 · [release notes](#)

Certified third parties can now create and change sharers through the IDS integration. Sharer confirmations can be printed or sent straight from the Room Plan, and default templates for them are included.

Group reservation without reservation

Aug 2026

Create the group and configure its details first, then add or assign reservations to it later.

Bulk actions

Jun to Oct 2026 · [release notes](#)

Assign several reservations to rooms in one step, now also from the Arrivals and Reservations lists. Edit key cards for many reservations at once.

Allotment Rate by Day

Sep 2026 · [release notes](#)

A milestone of the September release for allotment pricing. The booking cart in Reservation Enquiry also gained Active, Expired and Completed tabs for a clearer overview.

PAYMENTS AND BILLING

Smoother payments

Pay by Link keeps getting better, and invoicing is easier to control.

Pay by Link

Oct 2025 to Sep 2026 · [release notes](#)

Choose which postings of an open invoice a payment link covers. Authorised staff can confirm that no link is needed for a reservation. When several guests share an email address, the payment message is now sent only once.

Invoice details

Feb to Oct 2026 · [release notes](#)

The invoice header shows the booker of the reservation. When you change the primary guest or the booker, the PMS now asks whether to update the recipient of open invoices too. The Hotel Status Report can be filtered by original invoice date.

Discount permission

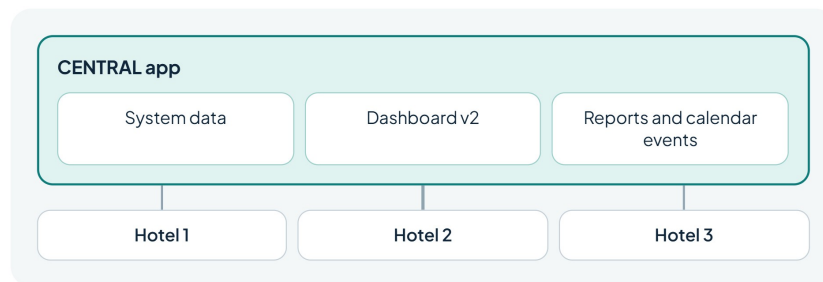
Sep 2026 · [release notes](#)

The invoice discount permission now sits in the standard front office role instead of the manager role. You can still build custom roles.

MULTI-PROPERTY

One view across your portfolio

Set up, monitor and report on every property from the [CENTRAL app](#).



Dashboard v2

Oct 2025 · [release notes](#)

Filter the dashboard by one hotel or several at the same time.

Central reports

Oct 2025 to Feb 2026 · [release notes](#)

New Managers, Hotel Status, New Reservations, Cancelled Reservations, No Show, Market Code and Distribution Channel reports, all in one place and filterable per property or for the whole portfolio.

Central system data

Oct 2025 onwards · [release notes](#)

More and more system data items can be configured centrally, with updated permissions to match.

[Central Calendar Events](#)

Aug 2026

Highlight important dates, activities, promotions, holidays and maintenance periods across multiple properties.

Faster Central bookings

Jul 2026 · [release notes](#)

Create a reservation straight from a profile, see full property names in the Reservation Enquiry and work with a cleaner reservation list.

EVERYDAY WORK

Less effort at the front desk

Small changes that save your team time every day.

[Mobile PMS](#)

Oct 2025 and Jan 2026

All views, lists and dialogs in the PMS now adapt to smartphones, and System Data does too. The Housekeeping management room list scrolls properly on a phone.

Meal Plan list

Mar and Apr 2026

The Meal Plan list under Reporting was reworked and enhanced.

Cloud Status in the PMS

Oct 2025 · [release notes](#)

Check service status, past incidents and planned maintenance under Help Centre, and get notified through the bell icon.

Handy list and profile upgrades

Feb to Oct 2026 · [release notes](#)

Search reservations by booker, see when a reservation was last changed, and find duplicate profiles with more search fields when merging.

Ask & Assist (AI)

Announced by Planet

An AI assistant built into the PMS. Ask a question and get the answer in seconds.

Open API and Marketplace

Announced by Planet

Connect your other hotel tools through the Open API, and browse over 1,000 certified partners in the Marketplace.

Questions about any of these features?

Your Protel support team at MC sistemi is happy to help.

Based on the [protel Air release notes](#), versions 25.44 to 26.44. Open API, Marketplace and Ask & Assist are announced by [Planet](#).