

What's new in Protel On-Premise

A year of releases in one read: the new Document Module, secure e-mail sending with OAuth 2.0, a new Hotel Profile and many everyday improvements at the front desk.

7

releases, from 2025.25.060 to 8.26.05x

4

headline features for your daily work

8.26

the new version numbering, year first

HEADLINE FEATURES

New this year

Each feature links to its help article.

JUL 2026 · 8.26.04X

Document Module

Modern document management for invoices, reservation confirmations, forms, commission statements and e-mail templates. Edit templates in Word, reuse headers and footers, and create PDFs directly. Part of the Standard package, activation required.

MAY 2026 · 8.26.02X

E-mail with OAuth 2.0

Send e-mails from Protel through Microsoft 365, Google Workspace or other mail servers with modern, secure sign-in. Your existing SMTP setup keeps working, so you can switch when you are ready.

MAR 2026 · 8.26.01X

Hotel Profile

A new dialog under System Data, Manager, Hotel Profile. Your hotel details are entered once and used as the issuer data in the Document Module.

JUN 2026 · 8.26.03X

Copy e-mail to profile

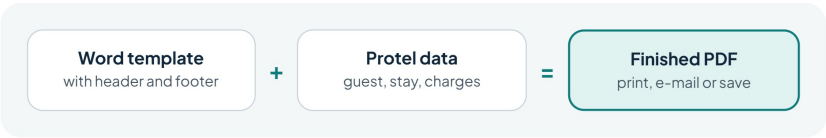
When you send an invoice by e-mail, you can store the address on the guest profile in the same step. It overwrites the existing address, so it is controlled by a user right and can be switched on by default by support.

DOCUMENT MODULE

From template to PDF

The Document Module replaces Form Administration and Replacement Codes. Placeholders in a template are filled with live data from the reservation, the guest or

the invoice.



Introduction	What the module does, which document types it covers (invoices, confirmations, forms, commission statements, e-mail templates) and how the components fit together. More document types will follow.
Getting started	Activation and your first document, step by step.
Configuration	Document handlers, storage patterns (file names and folders), reusable headers and footers, and the three kinds of replacement codes: single values, tables and generic page codes.

FRONT DESK AND RESERVATIONS

Smoother daily work

Most of these arrived in the September release, [8.26.05x](#).

Third-party bookings	Changes from IDS and PWS channels on rooms that are already allocated are handled sensibly. If the new dates make the room unavailable, the allocation is removed. If only the room type changes, a new room is allocated.
Find guests faster	Search for an attached profile by part of its name in Arrivals, In-house, Departures and Reservations. Special characters such as Č, Š, Á and Ř now sort correctly in active lists.
Groups	Room requests on a group master are passed on to the group members. Meal Plan reports can be limited to one group.
Redirected postings	A redirected posting now appears in the Reservation History of both reservations, so it is easy to see where a charge went.
Block and unblock rooms	The list shows only the rooms that are visible on your Room Plan (June 2026).
History and traces	Past traces can be edited in the history, and automatic traces carry over to follow-up reservations (February 2026). Proforma invoices open directly from the Invoice History.
Room types	Optionally lock room types against renaming once they are assigned. Ask support to switch it on.
Banquets	Course schedules can sit outside the event times, and the Room Type Plan under Banquet Plan is displayed in full.

PAYMENTS AND INVOICING

Billing you can trust

Corrections and additions for invoices, deposits and payments.

Advance payments	An advance payment for a guest who is already checked in is no longer posted as a deposit (July 2026).
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Invoice by e-mail

Sending from Invoice History works reliably, and mail servers without a login are supported.

Pay by Link

Payment requests sent by link. Use the manual and configuration guides to set up and run it: [manual usage](#) and [configuration](#).

[Auto Deposit Collection](#)

Collects deposits automatically, so the front desk does not have to chase them.

[Auto No Show](#)

Handles no-shows automatically according to your rules. See [configuration](#) and [managing no-shows](#).

PLATFORM AND STABILITY

Ready for the next years

New version numbers

From March 2026 versions are numbered 8.26.xxx, with the year included, so it is clear at a glance how current your system is.

Windows Server

Compatible with Windows Server 2022, and an e-mail crash on Server 2019 is fixed.

Localization

A new localization system, and Unicode characters are supported in user-defined fields.

Updates and user rights

User rights no longer change during an update. Letters accept files by drag and drop.

Release notes

Full details per release: [25.060](#), [26.000](#), [8.26.01x](#), [8.26.02x](#), [8.26.03x](#), [8.26.04x](#), [8.26.05x](#).

Your Protel support team at MC sistemi is happy to help.

Want to update to the latest version or activate the Document Module? Get in touch and we will plan it with you.

Source: [Protel On-Premise update news](#)